



*Integrated
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Accessing the Security System Using an On-Premises Phone

Step-by-Step Procedure

To access the security system from on-premises, proceed as follows:

1. **Pick up the phone and listen for dial tone.**
2. **Enter your 2-digit phone code** via the telephone keypad to access the system.

If the security system happens to be in alarm, a phone prompt to enter your 4-digit system code will be heard ("**Enter System Code**"). If so, enter your system code at this time – this will automatically cause the alarm to turn off. *

There is a 20-second time limit in which to enter the system code.

*In some systems, a phone prompt for system code will not be heard, and you should enter an **OFF** command (your 4-digit system code plus OFF) to turn the alarm off, as indicated in step 4.

3. **Listen to the Status Report.** A status report will be heard on the phone, starting with the word "**HELLO**", and followed automatically by a description of the status of the security system. A detailed description of the status report begins on page 15.
4. **Enter the System Command.** During a pause in, or immediately following, the status report, you can execute system commands (such as arm, disarm, etc.) using the keypad on the phone. See **Executing System Commands Via The Phone** on page 8 for more detailed information. **DO NOT PRESS ANY KEYS DURING THE SYNTHESIZED VOICE ANNOUNCEMENTS.**
5. **Hang up the phone when finished.**



If The On-Premises Phone System Does Not Subscribe To Touch-Tone Service: For access to the security system, the on-premises phone system need not subscribe to Touch-tone service, **provided the phone is Touch-tone-capable** (i.e. the phone is equipped with TONE/PULSE switching). Switchable phones should be set for TONE prior to attempting phone access, **and then returned to the PULSE position** when the phone access session is completed.



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